



Warranty Clauses

Warranties may vary from one country to another. Please check with your closest authorized dealer for details.

Optimum Serie

THESE WARRANTIES ARE VALID FOR DOMESTIC USE ONLY.

LIMITED LIFETIME WARRANTY

Your Mvac vacuum system is protected by a lifetime warranty. We guarantee that the unit canister will be exempt of any material or manufacturing defect. This warranty is valid from the date of purchase, for as long as you are the original owner, and the system remains at its original place of installation. This warranty covers the body and dust receptacle of the unit and is not transferable.

The motors and electrical components are covered at 100% for a period of 5 years and at 50% for an additional 5 years for M43, M45, M47, M65 and Builder models. For the M50, M80 and M90 models, they are entirely guaranteed for a period of 10 years; and for a period of 15 years or 750 hours of use for M80G model. Our authorized service center will repair or replace (at Mvac’s discretion) the defective part or parts, free of labor costs, for a period until 5 years (see below).

Mvac Warranty - AMERICA | Motors and Electrical Components

MODEL	PARTS	LABOR
M43, M45, M47, M65, Builder	10 years (5 years 100% + 5 years 50%)*	3 years*
M50, M80, M90	10 years	5 years
M80G	15 years or 750 hours of use	5 years

In order to maintain your warranty, all repairs must be made by an authorized Mvac service center, with original Mvac or Trovac parts. Failure to do so could void the warranty.

This warranty excludes normal wear and tear of certain parts such as filters, damages caused (according to Mvac) by abusive use (ex. : drywall dust, water, etc.), commercial use, lack of appropriate maintenance, inadequate installation, negligence, natural disasters, accidents, and acts of God.

* Warranty effective December 1st, 2017.

WARRANTY EXTENSION - THE 25 YEAR WARRANTY

If you purchased the Mvac warranty extension, the motor and electrical components of your unit are entirely guaranteed for a period of 25 years. Labor costs, however, are only covered by the original warranty, for a period of 3 to 5 years in America.

The warranty extension is subject to the same terms and conditions as the regular Mvac warranty. It is valid for domestic use only and Mvac reserves the right to send a technician to verify the installation location in case of doubt. This warranty extension is not transferable.

Make sure to keep the warranty extension certificate and all payment records. We encourage you to register your warranty online at mvac.com. Both invoices for the vacuum unit and the warranty extension may be required for any claim.

ONE YEAR SATISFACTION GUARANTEE*

We are certain you'll be completely satisfied with your Mvac central vacuum system. For one year following the date of purchase, if the performance of the vacuum unit does not meet your expectations, return it to your local Mvac service center for a credit towards the purchase of a more powerful Mvac model. This warranty applies to the vacuum power unit only, and to vacuum units purchased at a Mvac authorized dealer (not applicable on online purchases).

*Applies in North America only.

FIVE YEAR NO QUESTIONS ASKED WARRANTY ON MVAC RECOMMENDED** ATTACHMENTS

All Mvac recommended attachments** are guaranteed for five years (except Wireless handle and Wessel-Werk electric powerhead), subject to certain conditions. If during this five year period, an accessory presents a manufacturing defect, return it to the nearest authorized Mvac service center along with a copy of your invoice (clearly indicating the attachments purchased), and we will repair or replace the part according to the conditions of the warranty. This warranty does not cover normal wear and tear of components such as: belts, brushes, rollers and their components, nor abusive use. It is valid only for normal domestic use.

**Your Mvac recommended attachments are clearly identified by an Mvac logo. Products purchased after June 1st, 2015 only. Any other attachment, even if purchased at an Mvac sales center at the same time as your power unit, is not covered by the 5 year Mvac warranty.

This warranty is valid for domestic use only. This warranty is not a modification but an addition to warranties required by law. **Any claim relative to this warranty must be accompanied by the original invoice.** Any changes or modifications made to the product may invalidate this warranty. Transportation fees and service calls are excluded. The dealer may charge for in home service. This warranty is non transferable.

Keep all payment records (bill of sale, delivery slip). The date on these records establishes the warranty period. We also encourage you to register your warranty online at mvac.com. Should warranty service be required, you must show proof of purchase. If proof of purchase cannot be supplied, the warranty period will be determined from the date of manufacture of the product.

Mvac shall not be held responsible for any consequential, incidental, or special damages arising from the use of the central vacuum.

Warranty terms may vary depending on country.

WARRANTY FOR COMMERCIAL USE

Depending on use and installation, our vacuum units are entirely guaranteed (except parts subject to wear: filters, belts, etc.) for a period of 90 days for M43, M45, M47, M50, M65, M80 et M90 models; and for a period of 500 hours of use for M80G model. This warranty includes any Mvac central vacuum sold to a company (company name), even if the unit is installed in a house/residential building. The recommended Mvac attachments are guaranteed for a period of 90 days.